



# Audit Report

For

**TRIUMPH SHIPPING CO.**

Surveillance 1 (SV1)

*Audit Date: 22/08/2024*

## Organization Details

<b>Company:</b>	TRIUMPH SHIPPING CO.
<b>Address:</b>	10 Mohamed Masoud St.Wabour El Mayah, Bab Sharqi, Alexandria, Egypt
<b>Contact Person:</b>	Mrs. Yassmin Zaki
<b>Email:</b>	quality@triumphsc.org
<b>Audit Criteria:</b>	ISO 9001:2015
<b>EA Code:</b>	35
<b>Scope:</b>	Ship Management and Shipping Agency
<b>No. of Sites:</b>	1

## Sites

Site Name	Location
Same Site	Same Location

## Auditors

Auditor Name	Role
Adel Belal	Lead Auditor

## Auditee Members

Auditee Name	Position
Rear Admiral/ Kamal El Din Gamal	Chairman
Rear Admiral/ HANY Mahmoud Saleh SHERIF	Vice President
Rear Admiral/ Mohamed Sheemi	Marine Department manager
Eng/ Nasr Hamido	Technical Department Manager
Mr/ Mamdouh Elmlegi	HR Department Manager
Mr/ Tamer Agami	Purchasing & Shipping agency manager
Eng/ Hesham Abd Elkader	DPA
Mrs/ Yassmin Zaki	Quality manager

<b>No. of Man-Days</b>
1.0

## Audit Findings

Clause No.	Requirement\Departement	Evidence	Result
4.1	Understanding the organization and its context	The business risk process has been checked for the defined of the I&E issues for sample departments such as Technical and shipping agency departments	Compliant
4.2	Understanding the needs and expectations of interested parties	The business risk process has been checked for the defined of the interested parties for sample departments such as Technical and shipping agency departments	Compliant
4.3	Determining the scope of the QMS	The scope has been defined in the QM as Ship Management and Shipping Agency with defined exclusion for 8.3 since there is no design activities	Compliant
4.4	QMS and its processes	The process approach for sample departments have been checked for KPI , input , output, control and resources	Compliant
5.1	Leadership and commitment	Top management commitment has been observed through the opening meeting and closing meeting and the discussion of the previous audit finding as well as the audit result, and implements all the improvement points, also well follow up for all the objectives set.	Compliant
5.2	Quality policy	The quality policy has been checked for continue suitability and communication through the system implementation	Compliant
5.3	Organizational roles, responsibilities and authorities	The JD of some positions have been checked along with the crew list of the M/V, the checked sample have been found to comply with the IMO requirements	Compliant
6.1	Actions to address risks and opportunities	The business risk have been checked with the system implementation and found effective system implementation for the operational control defined	Compliant
6.2	Quality objectives and planning to achieve them	All the defined objectives have good plan with improvement to the QMS The company has defined three objectives and their plans. The objectives plan need to be enhanced.	Compliant

Clause No.	Requirement\Department	Evidence	Result
6.3	Planning of changes	The QA has implemented the mechanism of MOC in defined cases.	Compliant
7.1	Resources	The resources have been checked for the human resources , the Equipment management include the maintenance and calibration , also the work environment as well as the infrastructure have been checked for suitability	Compliant
7.2	Competence	The annual Training program for year 2024 has been checked. The ISM training for the internal auditor has been reviewed. The training conducted from 21-4-2024 to 23-4-2024, the training conducted by DPA of the company . The course has been evaluated using form OPM 07/06 also the effectiveness of the training has been reviewed on form OPM 07/07 . The company also issued for each trainee a certificate of course completion dated 4/5/2024	Compliant
7.3	Awareness	The awareness of the employees has been checked for the requirements of the company requirements	Compliant
7.4	Communication	The reporting system between the technical department and the operating MVs and found all reports are complete for the checked period. The checked reports done by the Marine superintendent and the machine superintendent and the Shipping agency reporting for the owned new projects for the client and management	Compliant
7.5	Documented information	The document control procedure implementation has been checked during the audit by review the control of observed procedure and the records.	Compliant

Clause No.	Requirement\\Departement	Evidence	Result
8.1	Operational planning and control	The planning for the operation include the MVs control and the shipping agency operation and projects follow up has been observed to be effective planning During the audit the monthly status report by class has been reviewed for required maintenance. The maker Engine instructions have been reviewed during the audit Also the project plan for Huraira 2 for crankshaft removal Dated Aug 2024 has been reviewed . The activity has been completed by workshop The modern Art Institution	Compliant
8.2	Determination of requirements for products and services	All clients' requirements for the selected sample have been checked to be will defined and communicated to the team through email or meeting. The customer feedback is observed to be positive The agency department has been audited for client requirements. Email dated 24/7/2024 from MV XI. Brightness Chemical tanker for berthing has been Checked as client Requirements	Compliant
8.3	Design and development of products and services	NA	Not Applicable
8.4	Control of externally provided processes, products and services	The external providers operation and performance have been observed to be controlled	Compliant

Clause No.	Requirement\Department	Evidence	Result
8.5	Production and service provision	The ship management and shipping agency operation are the QMS core business found that they provided according to the IMO regulation and Egyptian legal requirements as well as the international requirements. The operation specialist has sent all the quay properties for the MV XT brightness. The vessel has sent all the required documents on Q 88 form General Deceleration Crew defect deceleration, IMO crew list , store decertation The pre arrival information Voyage Memo Stowage plan Also, the shipping Order Dated 3/24 , time log by SGS, NOR Statement of fact dated 29/7/2024 and the BL # 1 dated. 22/7/2024 Cargo Manifest	Compliant
8.6	Release of products and services	All the release activities conducted are reviewed and found as per the company procedure.	Compliant
8.7	Control of nonconforming outputs	There is no case found during the audit.	Compliant
9.1	Monitoring, measurement, analysis and evaluation	The KPIs for selected departments have been reviewed	Compliant
9.2	Internal audit	The IA program for the last period has been observed to comply with the requirements of ISO 9001:2015 and company procedure, last IA was conducted in Aug 2024 with defined 2 NCRs The IA of 2024 was reviewed to be as required by the standard. Sample of audits has been checked. Marine department IA report dated 27/2/2024 and Engine department 7/8/2024. The audit report 1/2024 and its checklist as well was reviewed. The audit check list need to be enhanced. Also , the corrective action was reviewed. The corrective action need to be enhanced.	Compliant

Clause No.	Requirement\\Departement	Evidence	Result
9.3	Management review	The MR is conducted in 16/3/2024 to discuss all the operation and system performance of 2023 and the risk effect of red sea threats on market and the improvement for the next period.	Compliant
10.1	General	The company has used all the defined tools of improvement by the ISO 9001 especially the objectives to improve the business and enhance the operational control to increase the opportunities.	Compliant
10.2	Nonconformity and corrective action	The NCRs have reviewed for the proper corrective actions and determination of root cause analysis.	Compliant
10.3	Continual improvement	The continual improvement has been observed through the new activities found on the shipping agency department and the MVs availability	Compliant
-	Use of logo and trademark	The use of logo was used as per GCB requirements	Compliant

## Strength Point

Engine department maintenance planning  
Agency department GV for Damitta Port activities.  
Issuances of ship chandler license

## Area for Improvement

Enhance the objective plan.  
Enhance the audit checklist  
Enhance the corrective action report.

## Observation

Please list any noted observations or issues that can possibly turn to non-conformities.

## Minor NCR

NA

## Major NCR

NA

## Team Leader Recommendations

The QMS is found to satisfy the continue of certification ISO 9001:2015, so the company is recommended for continue of ISO 9001:2015 certification.

## Disclaimer Statement

The judgment of the management system is **based on the sample shown during the audit time.**

**Lead Auditor Name:**

Adel Belal

Signature