



Audit Report

For

**National Oil and Chemical Company (Trade Name: Fahad
Chemical Factory)**

Stage 2

Audit Date: 18/10/2025

Organization Details

Company:	National Oil and Chemical Company (Trade Name: Fahad Chemical Factory)
Address:	Street No. 09, Intersection with Street No. 20, Al-Ahsa First Industrial Area, P.O Box 24002, Al-Ahsa, 31982, Saudi Arabia
Contact Person:	eman
Email:	info@qiemme.com
Audit Criteria:	ISO 9001:2015
EA Code:	0
Scope:	Manufacture of Chemical Products which includes Hydrocarbon Solvents, Dry Cleaning Solvents, Marine Wells Oil, Rolling Oils, Light White Oils, Ink Solvents and High Paraffin Oils.

Audit Objectives

evaluate the conformity, implementation, and effectiveness of the quality management system (QMS) established in accordance with ISO 9001:2015 requirement

Auditors

Auditor Name	Role
Dr. Eitedal Elyas Hamed	Team Leader
Tayba Abd elhadi	Team member
Samir Sherif	Technical expert

Auditee Members

Auditee Name	Position
Nabil zahran	Maintenace Manager&MR
Abdulla Khater	Qcse.Head chemis

No. of Man-Days

6.0

Audit Findings

Clause No.	Requirement\Departement	Evidence	Result
4.1	understanding the organization and its context	the company is not determined the internal & external issues that relevant to its issue	OK
4.2	understanding the needs and expectations of interested parties	the relevant interested parties has been identified	OK
5.1	leadership and commitment	has been checked through provision of resources and employees culture	OK
5.2	quality policy	the policy as required no change	OK
6.1	actions to address risk and opportunities	the risk and opportunities listed as required	OK
7.3	Awareness	employees ,awareness regarding policies, objectives ,and quality _related responsibilities was observed during interviews.(training plan is not complete)	OK
7.5	Documented information	the document control procedure need to enhance the control procedure	OK
8.1	operation	the processes have been carried out as planned and can demonstrate conformity of product .	OK
8.3	Design	NA	OK
8.5	control of production and service provision	The service provision process was verified include ensuring provision of process outputs ,to extent necessary to maintain conformity to requirement	OK
8.6	release of products and services	the product release is controlled and properly authorized prior to delivery to the customer	OK
9.3.3	management review	the management review show the results of internal audit ,customer feedback & customer complaint ,status of corrective action taken, and recommendation for improvement.	OK

Strength Point

- 1.the company quality manual.
2. clear flow chart
3. there is a maintenance plan
- 4.there is training plan

Area for Improvement

the document control procedure need to enhanced

Observation

1. The company,s documented quality policy doesnot contain names of signitures.
3. There is no SWOT- analysis

Minor NCR

1. There is no information related to customer views (9.1.2).
2. The quality policy is not signed by the honor (5.2).

Major NCR

1. There are no clear responsibilities and authorities for roles in the company (clause 5.3).
2. The evaluation of the trainee has not carriedout (audit team(7.3)
3. The internal audit not conducted (9.2).

Team Leader Recommendations

the certification is Hold until 2026, and take action for the major NCR

Disclaimer Statement

The judgment of the management system is **based on the sample shown during the audit time.**

Lead Auditor Name:

Dr. Eitedal Elyas Hamed

Signature