



Audit Report

For

Air Supply Group

Stage 2

Audit Dates: 01/12/2025 to 03/12/2025

Organization Details

Company:	Air Supply Group
Address:	23 Fawzy Moaz St., El Horeya Towers., Smouha, Alexandria, Egypt.
Contact Person:	Eng. Abdelrahman farouk
Email:	abdelrahman.farouk@airsupplygroup.com
Audit Criteria:	ISO 9001:2015 / ISO 14001:2015 / ISO 45001:2018
EA Code:	23,35,34,31(Dangerous goods transportation))
Scope:	Manufacturing, Trading, Distribution of Industrial & Medical Gases, networks, Infrastructure Projects and all their related activities)
No. of Sites:	1

Sites

Site Name	Location
Facility	4th Industrial zone, Block 38, #1, Borg El Arab, Alexandria, Egypt

Audit Objectives

The purpose of stage 2 is to evaluate the implementation, including effectiveness, of the client's management system. The stage 2 shall take place at the site(s) of the client. It shall include the auditing of at least the following:

- information and evidence about conformity to all requirements of the applicable management system standard or other normative documents;
- performance monitoring, measuring, reporting and reviewing against key performance objectives and targets (consistent with the expectations in the applicable management system standard or other normative document);
- the client's management system ability and its performance regarding meeting of applicable statutory, regulatory and contractual requirements;
- operational control of the client's processes;
- internal auditing and management review;
- management responsibility for the client's policies.

Auditors

Auditor Name	Role
Mohamed Fouad	TL
Wael abo Hashem	TM

Islam Hussien	TM
Adel Belal	TM

Auditee Members

Auditee Name	Position
Ahmed Mostafa	Chairman (opening - closing)
Abd Alrahman Farouk	QHSE Manager (opening - closing)
Ahmed hessen abd elmenem	production (interview)
Ashour Ali Ibrahim Abd El Gawad	production (interview)
Mohamed Ahmed hessian	production (interview)
Mohamed Abdelkarim Saleh	Logistics (interview)
Rasha Hussein Ahmed	sales (interview)
Tamer Ahmed Abd Alrahman	Purchasing (interview)
Essam Ahmed Hanafy	operation manager (closing)

No. of Man-Days

8.0

Audit Findings

Clause No.	Requirement\\Department	Evidence	Result
4.1 - 4.2 - 4.4 - 6.1 - 6.2 - 9.1 - 7.1.3 - 7-1-5	Maintenance	<p>- the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities.</p> <p>- A process-based approach is applied within the department, with defined inputs, outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them.</p> <p>- The organization has provided adequate infrastructure to support its operations and maintains an updated register of the available resources. Evidence showed sufficient alternative equipment/ arrangements are in place to ensure continuity of operations when maintenance is requested or performed.</p> <p>- Calibration and test certificates for the monitoring and measuring equipment were reviewed, including Pressure Gage S/N C-P-0047-10-2025, Low Pressure Vaporizer S/N 500554-1-1, and the hydrostatic pressure test certificate for Rubber Hose S/N H-10-0S. The certificates were found valid and up to date, confirming proper control of monitoring and measuring resources. The requirements of clause 7.1 (resources / monitoring and measuring equipment) are effectively implemented and demonstrated as conforming.</p> <p>Calibration, testing and inspection records for the road transport tank No. 8687 were reviewed, including certificate No. CMPI004072025. The certificate was found valid and properly documented, confirming that the tank is fit for safe operation and that required checks have been carried out.</p>	OK

Clause No.	Requirement\\Department	Evidence	Result
4.1 - 4.2 - 4.4 - 6.1 - 6.2 - 9.1 - 7.2	HR & Training	<ul style="list-style-type: none"> - the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities. - A process-based approach is applied within the department, with defined inputs, outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them. - The organization has defined the necessary competence for drivers and conducted a Defensive Driving Course for six (6) drivers. Training certificates for Abd El Hakim Hamouda Elsayed and Mohamed Elsayed Nazir were verified and found valid, confirming that the competence requirements for drivers have been addressed and documented. 	OK
4.1 - 4.2 -- 4.4- 6.1 - 6.2 - 9.1- 8.2 - 10-2	sales	<ul style="list-style-type: none"> - The organization demonstrated effective implementation of customer requirements determination and review. This was verified through the contract signed with the Egypt-Japan University of Science and Technology for the project related to securing university laboratories with ventilation systems and safety equipment. Records reviewed confirmed that customer requirements were clearly identified, documented, and reviewed prior to contract approval and signing. 	OK

Clause No.	Requirement\\Department	Evidence	Result
4.1 - 4.2 - 4.4 - 6.1 - 6.2 - 9.1 - 8.3	projects	<p>- a sample related to the GAS NETWORK DESIGN project for the laboratories of the Egypt-Japan University in Alexandria was reviewed. Evidence confirmed that design inputs and design planning were documented, and that design verification and design review activities were carried out and recorded. Complete design outputs were available and approved, including material specifications/ engineering drawings and safe operating instructions, as well as specific design documents such as CO2 Control Panel drawings, Helium Flow Sheet, Mass Flow Controller layout and DC Gas Mixing design. The drawings were reviewed and approved by the Engineering Department. In addition, a site visit to the university was performed, during which the actual operation of the system was observed and found consistent with the approved design.</p> <p>-The organization demonstrated effective design and development planning, considering suitable inputs , setting necessary controls, meeting required outputs and adapting to changes. A project in EJUST university was taken as a model for tracing the sub clauses of 8.3.</p> <p>- the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities.</p> <p>- A process-based approach is applied within the department, with defined inputs, outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them.</p>	OK

Clause No.	Requirement\\Department	Evidence	Result
4.1 - 4.2 - 4.4 - 6.1 - 6.2 - 9.1 - 8.4	logistics	<ul style="list-style-type: none"> - the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities. - A process-based approach is applied within the department, with defined inputs, outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them. - The organization has determined, provided and maintained necessary equipment for verification tests of its products constituents of gases that are provided by external providers Impurities in CO₂, O₂, N₂ and Ar gases are routinely measured using a gas chromatography analyzer to verify compliance with specified purity limits. Test records reviewed showed that the results are within the defined acceptance criteria, providing assurance that product quality requirements are being controlled and met. - The performance of the transport contractor (Morsy Abdel Aal Morsy) is evaluated using a documented Transport Contractor Evaluation Form. The completed form reviewed during the audit showed that his performance is periodically assessed and recorded in accordance with the organization's criteria for external provider evaluation and control. - Transport service providers are contractually required to install GPS tracking devices on all vehicles used for the company's shipments as a condition for providing services. This requirement is communicated to transport suppliers and verified during their evaluation and approval, ensuring that only compliant transport providers are engaged. 	OK
4.1 - 4.2 - 6.1 - 6.2 - 8.1 - 9.1 - 8.5	operation	<ul style="list-style-type: none"> - the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities. - A process-based approach is applied within the department, with defined inputs, 	OK

Clause No.	Requirement\\Departement	Evidence	Result
		<p>outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them.</p> <p>- Operational planning and control were verified through the use of documented tools such as the Ordering Report Sheet and Delivery Order Sheet (DOS), which are used to plan, control and follow up customer orders and related activities. Records reviewed showed that operations are planned and executed in a controlled manner.</p> <p>-The organization has shown control of production and service provision. Good identification of products., adequate infrastructure for handling and transporting. The products are traced using a spreadsheet system that records the status, location and filling condition of each cylinder.</p> <p>- The cylinder filling process is controlled through the documented procedure AS SOP-IMS-01, which defines the steps, responsibilities and controls for safe and consistent cylinder filling operations. During the audit, the procedure was found to be available at the workplace and in use by operators, supporting standardized implementation of the process.</p> <p>- Vehicle movements and transported loads are continuously monitored using a GPS tracker installed on each truck, allowing control of speed, routes and stops for all road shipments. Transport data is recorded and documented in a Logistics Report Excel sheet, providing traceability and follow-up for each trip and shipment</p> <p>- Inventory is controlled through the documented Warehouse Management Procedure AS-SOP-IMS-04, which defines the methods for receiving, storing, issuing and recording materials/products. During the audit, the procedure was found implemented and used by warehouse staff to manage stock levels and movements, supporting effective control of inventory.</p>	

Clause No.	Requirement\\Department	Evidence	Result
		<p>- Operations are monitored and recorded 24/7 through a CCTV system covering key process areas. Camera recordings are retained and can be reviewed when required to verify operational practices, investigate incidents and support QHSE compliance.</p> <p>- Cylinder-related data (stock balances, pressure, valve type and cylinder diameter) are monitored through an electronic dashboard, from which reports are generated regularly. The dashboard also provides automatic alarms for cylinder test due dates, and the length of time cylinders remain with customers, enabling timely recall and re-testing. Records reviewed confirmed that this tool is used to control cylinder status and ensure ongoing compliance with requirements.</p> <p>- Customer feedback on products and services is obtained and customer satisfaction is monitored through a customer retention indicator, linked to the periodic renewal of contracts with existing customers. Records showed that contract renewals are tracked and analyzed as a measure of customer satisfaction and continuity of business relationships and verified through the renewal of contract No. 4600003125 with Zohr Gas Field. The contract, originally signed in 2023, was renewed on 16-07-2024 after reviewing and updating its terms and conditions, confirming the customer's continued confidence in the organization's products and services.</p> <p>-The organization addressed risks of client's rejection of its products due to inaccurate measurement by providing necessary equipment for verifying its products (GC Lab) with Testing equipment chromatography equipment.</p> <p>-Handling and transportation.</p>	
4.1 - 4.2 - 6.1 - 6.2 - 9.1 - 8.6 - 8.7-10.2	QC	<p>- the context and relevant interested parties, together with their requirements, have been identified and are taken into account in planning and controlling activities.</p>	OK

Clause No.	Requirement\\Department	Evidence	Result
		<p>- A process-based approach is applied within the department, with defined inputs, outputs and interactions with other functions. - Risks and opportunities are assessed, and appropriate actions are planned and implemented to address them. Final product release is controlled through a documented Document List which must be completed prior to dispatch. The list includes the Receipt Report and Certificate of Conformity (CoC), issued only after verification of cylinder integrity and compliance with requirements. Records reviewed confirmed that no cylinders are released before all required documents are completed and approved.</p> <p>Release of products and services are effectively implemented and demonstrated as conforming</p> <p>- A periodic hydrostatic test was witnessed for cylinder performed in accordance with ISO 6406 requirements using the Non-Jacket Method. The test was carried out by qualified personnel and documented, confirming the cylinder's integrity and suitability for continued service.</p> <p>- It was verified that gas cylinders found nonconforming after inspection and testing are segregated in a dedicated quarantine area, clearly identified and physically separated to prevent accidental use or dispatch. Nonconforming cylinders are held in this isolation area pending proper disposition.</p> <p>- A customer complaint from GASCO regarding the analysis of a sample of nine (9) nitrogen cylinders was investigated. A representative of the company attended re-testing at an independent third-party laboratory, where the results confirmed that the product met the specified requirements. The customer formally acknowledged the conformity of the product and closure of the complaint.</p>	

Clause No.	Requirement\\Department	Evidence	Result
4.1 - 4.2 - 4.4 - 6.1 - 6.2 - 8-5 - 9.1- 8-7	Stores	<ul style="list-style-type: none"> - the context and relevant interested parties (internal users, external suppliers and inspection/transport companies) and their requirements have been identified and are taken into account when planning and controlling warehouse activities. - A process-based approach is applied, with defined inputs (receipt of cylinders and materials), outputs (issuance/dispatch), and clear interfaces with Purchasing, Production/Filling, - Logistics Risks related to stock accuracy, traceability and nonconforming products are assessed, and appropriate actions are defined and implemented to control them. - Inventory and cylinder storage are controlled through the documented Warehouse Management Procedure AS-SOP-IMS-04. - Full traceability of gas cylinders is maintained via the Stock Management Excel sheet, where the cylinder serial number, test date, filling date and current location are recorded. - An electronic dashboard is used to monitor cylinder balances, pressures, valve types and diameters, and to generate alarms for cylinder test due dates and the time cylinders remain with customers. - Nonconforming cylinders are segregated in a dedicated quarantine area to prevent accidental use, and warehouse operations are monitored by CCTV. The records reviewed confirmed that these controls are implemented and effective. 	OK

Clause No.	Requirement\\Department	Evidence	Result
4.1- 4.2- 5.2- 5.4 - 6.1- 6.1.2- 6.1.4- 6.2- 8.1- 8.1.2- 6.1.3- 7.2- 7.3- 7.4- 7.5- 8.1.3- 8.2- 9.1- 9.1.2- 9.2- 9.3- 10.1- 10.2	HSE	<p>- The organization has adequately identified its context by determining internal and external issues, as well as relevant interested parties and their needs and expectations. This information is documented in a detailed Excel sheet covering all necessary data.</p> <p>- The HSE policy is established, communicated and made available, and workers' participation and consultation are demonstrated through training, involvement in emergency drills and documented records of meetings.</p> <p>- The organization has effectively identified hazards and environmental aspects, and planned controls to eliminate or reduce the related risks and impacts to acceptable levels, as verified through the hazard identification, risk assessment and risk register forms.</p> <p>- Legal and other requirements have been determined and are evaluated periodically.</p> <p>- Compliance was verified through the environmental register, annual environmental measurements and contracts with an approved third party for hazardous waste management.</p> <p>- HSE awareness has been provided to employees, including an Integrated Management System awareness training for 20 persons, as evidenced by their training certificates.</p> <p>Internal and external communication is maintained, as verified through minutes of meetings dated 18 Nov 2025 and incoming correspondence from EPROM.</p> <p>- An integrated QHSE Manual is established and maintained, describing the scope, documented procedures, process interactions and responsibilities. The manual is controlled and aligned with applicable ISO requirements.</p> <p>- The organization makes extensive use of Excel spreadsheets to document results and data from various processes (operations, monitoring and measurements, logistics and stock control); these were</p>	OK

Clause No.	Requirement\\Department	Evidence	Result
		<p>found complete, up to date and retained as records.</p> <ul style="list-style-type: none"> - Emergency preparedness and response are implemented through documented procedures (AS-SOP-IMS-16) and tested via drills, such as the emergency drill for fire in a gas compressor (15 Oct 2025) and the environmental drill for oil leakage (13 Sep 2025). Management of Change (MOC) is applied using AS-GP-IMS-13 when modifications or changes are introduced. - The organization performs measurements and calibrations as applicable; for example, calibration certificates for lifting wire ropes (C-VT-002-10-2025) and cylinder racks (C-MPI-004-10-2025) were reviewed. - Compliance evaluation with legal requirements is carried out and documented, including the list of applicable laws and related evaluations and annual environmental measurements. - Internal audits are conducted and documented (e.g. internal audit form dated 1 Nov 2025), and management review meetings are held (minutes dated 18 Nov 2025). - Incident reporting and corrective actions are applied, as verified through an incident record dated 2 July 2025 and related corrective actions dated 4 July 2025. - A customer complaint from GASCO regarding nine nitrogen cylinders was also reviewed; retesting at an independent third party confirmed conformity, and the complaint was closed. - The organization demonstrates commitment to continual improvement, as evidenced by updates to the risk register to reduce risks and improvements related to reclassification and storage of cylinders. 	

Strength Point

Top management commitment.

Area for Improvement

Enhance Competency Management

Observation

Frequencies for preventive maintenance are not clearly defined

Minor NCR

NA

Major NCR

NA

Team Leader Recommendations

There is sufficient objective evidence to demonstrate conformity with the applicable requirements. Therefore, the organization is recommended for certification to ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018.

Disclaimer Statement

The judgment of the management system is **based on the sample shown during the audit time.**

Lead Auditor Name:
Mohamed Fouad

Signature