



Audit Report

For

Ocean Express Reefer For Container Maintenance

Surveillance 1 (SV1)

Audit Date: 12/01/2026

Organization Details

Company:	Ocean Express Reefer For Container Maintenance
Address:	38 B Sultan - Hussein Street - Fourth Floor - Attarin - Alexandria - Egypt
Contact Person:	Eng. Ashraf Abdelhalim
Email:	quality.control@oceanexpressag.com
Audit Criteria:	ISO 9001:2015 / ISO 14001:2015 / ISO 45001:2018
EA Code:	35
Scope:	Repair and Maintenance of Ships, Boats and Vessels of Containers of all Types.
No. of Sites:	1

Sites

Site Name	Location
same	same

Audit Objectives

To ensure managment system implementation and contuine certification according to defined scope .

Auditors

Auditor Name	Role
Adel Belal	TL
MOhamed Foad	TM
Eslam	TM

Auditee Members

Auditee Name	Position
Eng. Ashraf Abd El Halem	QHSE Manager
Mr. Abd Elaty Saad	Responsible for Yard Operation

No. of Man-Days

3.0

Audit Findings

Clause No.	Requirement\Departement	Evidence	Result
C#4.4 , 6.1, 8.1 C#4.4 , 6.1, 8.1 ,ISO 9001 8.5	Charge / Discharge Operation	<p>Check sample Vessel Breathing Schedule dated 23/11/2025 Form ??\240</p> <p>From Alexandria container & cargo Handling Company (client) , for vessel "MOLVIA" arrive for breathing from (0205-1400) Wed. ,for Line "MED" and Serial Number "MEDKON Egypt"</p> <p>Check Calling Schedule ETA Time 1000 dated 22/11/2025 Report , ATA Time 1240 dated 22/11/2025 Expected , ATB Time 0415 dated 23/11/2025 Actual Breathing , ATW time 0430 dated 23/11/2025 actual start work</p> <p>Check Shipping Manifest list for Ship "Jolly Clivia " V255400 ETA 27/09/2025 from Alexandria Port to port "Mombasa " 40 FT containers ,Discharge port "VGM" Date 26/09/2025 MOM#19420 Seal No. M2421451 for Container No. CXDU18383200 S/O 56144</p> <p>Check Discharge Operation Discharge List of M/V Jolly Clivia Ship , Container Size 40 type OT "open top" Container No. LMCVO0820431 DV , POL ITGOA POD EGALY Seal No. M2443559-1044221 Weight 7620 Date for Container Arrive 27/09/2025</p>	C

Clause No.	Requirement\\Departement	Evidence	Result
C#4.4 , 6.1, 8.1 ,ISO 9001 8.5	Lashing Operation	<p>Process : Receive Email for Ship Breathing at same day., The email contain chart for Bear with Beta Moliva from 1 to 6 (Beta No. 1, 2,..6).</p> <p>Then operation team can determine location for cranes required which in this case No. 80,81 these big cranes are stationaries and belongs to client “ Alexandria container & cargo Handling Company” and from Client planning for ship operation use planner in BAY 7 with the following steps 1) remove stickers from container and 2) the other team remove the lashing from Deck , and 3) Group 3 removing sticker from bear , checked safety and handling operation for discharge</p>	C
C#4.4 , 6.1, 7.1.3, 7.1.5,8.1	maintenance operation	<p>Check request No 1/2025 dated 18/4/2025 in form QHSE-03-01 for Triton equipment with oil leak problem for root cause investigation replacement for non original spare parts.</p> <p>Environmental Risk have been identified for oil leakage due to failure in engine for loading equipment the assessment 1 for compliance with law and impact and 2 for impact location and current control</p> <p>For compliance 1 mean from 70%-100% compliance , for impact severity 1 mean high but can be recovered , for impact location 2 mean operation location , for current control 2 mean effective control</p> <p>Risk assessment result = $1 \times 1 \times 2 \times 2 = 4$, the assessment result $RA \leq 4$ mean it is important and $RA > 4$ mean it is not important and no control required.</p>	C
C#10.2 ISO 45001	Incident investigation	<p>Check Incident investigation form QHSE-21-01 incident date 13/9/2025 and the accident description is falling of one of lashing worker name “ Abd ela aziz “ from level two which lead to broken of his right arm this done in reefer container area and root cause initially that the land is not flat enough</p>	C

Clause No.	Requirement\\Departement	Evidence	Result
C#9.1 ISO 14001,ISO 45001	H&S and environmental compliance	<p>QSEF-13-03 measurements done by Occupational health high institute (governmental organization) in Area 28 dated 6/2/2025 report "Occupational health & air pollution research unit " contain for heat stress 17.9 C , SO2 0.21 mg/m3 , NO2 0.52 mg/m3 , CO 170 for equipment BELOTT1/4817 .</p> <p>Notes in the report : required to have refence in the report for testing equipment S/N & P/N and calibration certificates and supported document that this institute have been accredited from Ministry of environment</p> <p>- Environmental and occupational hygiene measurements were carried out by the Health and Environment Research & Studies Unit – Alexandria University. The survey included measurements of illumination levels, noise intensity, total suspended particulates (TSP) in the workplace air, and concentrations of gases SO? and NO? in the working environment. Measurement reports were available and documented.</p>	C
4.2	QA	- An Interested Parties Register (QSEF-23-01) is established to identify relevant interested parties and their needs and expectations. The register includes, among others, Alexandria Port Authority and the Social Insurance Authority, together with their respective requirements related to the company's shipping and yard activities.	C
6.1 / 6.1.3	QA	- The company has identified applicable legal and other requirements related to its activities and services and documented them in the form QSEF-14-01. The form lists the relevant laws, regulations and other obligations applicable to the organization.	C

Clause No.	Requirement\\Departement	Evidence	Result
4.3 / 4.4 / 7.5	QA	- An integrated QHSE Manual (QHSE-M) dated 01/09/2024 is established, describing the company scope, applicable QHSE requirements and the main processes of the management system. The manual defines the scope of activities related to shipping and handling of food products in the yard and references the relevant procedures and controls.	C
8.5 / 8.6 / 9.1	QA	- The company uses a Statement of Facts form (QSEF-06-02) to document the main operational events and timings related to vessel and cargo handling (e.g. arrival/departure, start and end of loading/unloading, delays and relevant remarks). The completed Statement of Facts is maintained as part of the job file and signed by the concerned parties. - The use of the Statement of Facts form QSEF-06-02 provides clear and traceable documentation of operational activities and timings, supporting effective control and verification of service provision - The use of the Statement of Facts form QSEF-06-02 provides clear and traceable documentation of operational activities and timings, supporting effective control and verification of service provision	C
6.2 / 9.1	QA \ Objectives	- Documented quality objectives are established using form QSEF-15-01. A sample objective was reviewed: increasing the vessel operation rate to a minimum of 23 movements during the year 2025. Monthly KPI monitoring records for this objective were checked and showed that performance is being measured and followed up on a regular basis.	C
5.3 / 7.2	QA	- Job descriptions are documented using form JD-DD-00, which defines responsibilities and authorities for each position. A sample job description for Mr. Ahmed Saeed – Reefer Operations Manager was reviewed and found to clearly describe his role, responsibilities and reporting lines in relation to reefer operations.	C

Clause No.	Requirement\\Departement	Evidence	Result
4.4 / 8.5.1	QA	- Lashing activities are controlled through the documented Work Instruction for Lashing WI-14, which defines the steps, responsibilities and safety precautions for securing containers/cargo. In addition, procedure QSEP-01-01 (clause 4.4) describes the main operational processes and their interactions, including lashing as part of the terminal/yard operations.	C
8.2	Emergency Respond	- An Emergency and Evacuation Plan for 2025 (QSEF-18-01-B) is established, defining potential emergency scenarios, evacuation routes, assembly points, roles and responsibilities, and communication channels for the company's yard and terminal operations.	C
6.1.2	Risk Managment (EMS)	- Environmental aspects and impacts have been identified and evaluated using the Environmental Aspects and Impacts Register QSEF-13-01, dated 01/01/2025. The register lists the company's activities in the yard and terminal, associated environmental aspects (e.g. waste, emissions, spills, noise, energy use) and their significance ratings.	C
6.1.2	Risk Managment (H&S)	- Hazards and risks related to the company's activities have been identified and evaluated using the Risk Assessment Register QSEF-12-01. The register covers the main yard and terminal operations, lists identified hazards, evaluates likelihood and severity, and defines corresponding control measures.	C
9.3	Managment Review	- A management review of the integrated QHSE management system was conducted and documented using form QSEF-17-01 on 01/09/2024. The record shows that the performance of the system, including objectives, audit results, nonconformities, customer feedback and resource needs, was reviewed by top management.	C

Clause No.	Requirement\\Department	Evidence	Result
7.1 / 8.5.1 / 8.5.2	Operation	<ul style="list-style-type: none"> - A preventive maintenance plan for heavy equipment (QSEF-22-2) is established and supported by an updated equipment register (QSEF-22-2), last updated on 06/11/2025, listing all heavy equipment used in the yard. A specific corrective maintenance activity was traced for MAFI 26, where an electrical fault in the cooler was repaired and recorded in the Equipment Maintenance Record QSEF-22-05 dated 22/11/2025. The record shows the reported fault, repair actions taken and confirmation of completion. - An inspection was carried out for the American crane No. 120 / 7824, and the results of the inspection were recorded in the relevant lifting equipment inspection form [...] -22-03. The form shows the identification of the crane, inspection date and the checks performed, with the status of the equipment documented. - An inspection certificate and report for the Lattice Crane (certificate No. 9945-01, dated 9/9/2025) were reviewed, issued by an approved third-party inspection company. This crane is included within a group of 55 pieces of equipment that were inspected and certified. The certificate and report confirm the condition and fitness for use of the crane in accordance with applicable requirements. 	C
7.1.5.2	Calibration	<ul style="list-style-type: none"> - During the audit of the maintenance activities, it was observed that some of the measuring tools used in maintenance (e.g. instruments used for checking/adjusting equipment parameters) did not have valid calibration labels, and no up-to-date calibration certificates or verification records were available for these tools. 	c
7.1 / 7.5 / 8.5	Document Control	<ul style="list-style-type: none"> - A dedicated SMART ERP system is used for warehouse management, covering recording, tracking and control of stock movements for materials and products. The system supports item coding, quantities on hand, issues, receipts and stock status for the different stores. 	C

Strength Point

Top management commitment
high commitment towards Management system documentation.

Area for Improvement

NA

Observation

To have reference for test equipment calibration certificates for HSE measurements.

Minor NCR

NA

Major NCR

NA

Team Leader Recommendations

Recommended Continue certification

Disclaimer Statement

The judgment of the management system is **based on the sample shown during the audit time.**

Lead Auditor Name:

Adel Belal

Signature