



Global Certification Bureau

Corrective Action Form QMS-P08-F01

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| Department/process: Labratory | |
| Audit Date: 2025-12-16 | NCR No.: 3 |
| Auditor Name: Dr. Wael Abu hashem | |
| Clause No.: C# 7.1.5.2 | Audit Criteria: ISO 9001:2015 |
| Finding Description: NC-03: Calibration Status Not Demonstrated Upon request, calibration certificates were not available for: - Internal calibration devices used by the Engineering Inspection Department. - Environmental monitoring instruments. - Measuring devices installed in the environmental monitoring vehicle. while ISO 9001:2015 C# 7.1.5.2.a required the organization equipment shall calibrated or verified, or both, at specified intervals, or prior to use, against measurement standards traceable to international or national measurement standards; when no such standards exist, the basis used for calibration or verification shall be retained as documented information. | |
| Evidence: Not availibility for internal calibration records or certifcates | |
| Criteria from ISO Standard: required the organization equipment shall calibrated or verified, or both, at specified intervals, or prior to use, against measurement standards traceable to international or national measurement standards; when no such standards exist, the basis used for calibration or verification shall be retained as documented information. | |
| Auditor Name: Dr. Wael Abu hashem | Signature |
| Proposed Action date: 2025-12-25 | Due Date: 2025-12-25 |
| Correction: Send list of equipment for calibration with certified ISO 17025 lab. | |
| Root Cause Analysis: Lack of awarness for improtance of internal calibration regarding inspection tools and not included in calibration plan | |
| Corrective Action: Add all inspection measuring equipment to calibration plan | |
| <input checked="" type="checkbox"/> Action Accepted | <input type="checkbox"/> Action Not Accepted |
| Comments: follow up required in next audit | |
| Closed <input checked="" type="checkbox"/> | Close Date: 2025-12-25 |