



# Global Certification Bureau

Corrective Action Form QMS-P08-F01

Department/process: QA	
Audit Date: 2024-11-17	NCR No.: 1
Auditor Name: Mohamed Fouad	
Clause No.: 6.2.1.c	Audit Criteria: ISO 9001:2015
Finding Description: (6.2.1.c) Some quality objectives based on applicable requirements like to comply with ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018, or applicable with legal requirements	
Evidence: Quality objective plan	
Criteria from ISO Standard: 6.2.1 The organization shall establish quality objectives at relevant functions, levels and processes needed for the quality management system. The quality objectives shall: c) take into account applicable requirements.	
Auditor Name: Mohmed Fouad	Signature
Proposed Action date: 2024-11-17	Due Date: 2024-11-20
Correction: Update quality objectives	
Root Cause Analysis: quality objectives team responsible was not aware clearly of the meaning take into account applicable requirements.	
Corrective Action: the QA departement has contracted with third party to provide ISO 9001 awareness for all the team	
<input checked="" type="checkbox"/> Action Accepted	<input type="checkbox"/> Action Not Accepted
Comments: the corrective action is accepted, and the implementation will be reviewed on next audit	
Closed <input checked="" type="checkbox"/>	Close Date: 2024-11-21