



Global Certification Bureau

Corrective Action Form QMS-P08-F01

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| Department/process: QA | |
| Audit Date: 2024-11-17 | NCR No.: 3 |
| Auditor Name: Mohamed Fouad | |
| Clause No.: 9.2.2.c | Audit Criteria: iso 9001-2015 |
| Finding Description: (9.2..2.c) QMS INTERNAL AUDIT team did not achieve Impartiality | |
| Evidence: production audit report shows that auditor auditing his job | |
| Criteria from ISO Standard: 9.2.2.The organization shall: plan establish implement and maintain an audit programme including frequency method responsibilities, planning requirements and reporting, which shall take into consideration the importance of the processes concerned, changes affecting the organization, and the results of previous audit : c)select auditors and and conduct audit to insure objectivity and impartiality of the audit process | |
| Auditor Name: Mohamed Fouad | Signature |
| Proposed Action date: 2024-11-21 | Due Date: 2024-11-21 |
| Correction: QA dep. request the new list from HR department | |
| Root Cause Analysis: THIS AUDITOR was assigned to audit production department was in the work shop an has been transfer to production during 2024 and HR does not provide the new list to QA | |
| Corrective Action: HR procedure has been amended to include that copy from any reallocation of personel to be send to QA QA conduct session for all auditor to refresh requirement of internal audit procedure | |
| <input checked="" type="checkbox"/> Action Accepted | <input type="checkbox"/> Action Not Accepted |
| Comments: the corrective action is accepted, and the implementation will be checked next audit | |
| Closed <input checked="" type="checkbox"/> | Close Date: 2024-11-21 |