



GCB CERTIFICATION AGREEMENT

Contract Date: 15-10-2024

Client Organization: Ocean Express Reefer For Container Maintenance

Contact Person: Eng. Ashraf Abdelhalim (Quality Manager)

Address: 38 B Sultan - Hussein Street - Fourth Floor - Attarin - Alexandria - Egypt

Email: quality.control@oceanexpressag.com

Phone: 01123727777

Quotation Number: GCB-2025-11-0010

Selected Standards: ISO 9001, ISO 14001, ISO 45001

Status: APPROVED

1. Agreement Parties

The Certification Body: Global Certification Bureau (GCB)

Address: 68D Building, Flat04, Officer City, Toson, Alexandria, Egypt

Commercial register no: 89547

The Client: Ocean Express Reefer For Container Maintenance

Address: 38 B Sultan - Hussein Street - Fourth Floor - Attarin - Alexandria - Egypt

Commercial register no:

2. Scope of Agreement

GCB agrees to provide certification services as detailed in the attached quotation and audit plan. The client agrees to supply GCB with all necessary information and facilities for certification, and to allow EGAC (Egyptian Accreditation Center) to attend audits if required.

3. Personnel

GCB will deploy suitably qualified personnel, either from its own staff or approved subcontractors, for all activities under this agreement.

4. Terms of Payment

- Charges are as set out in the quotation.
- The Client shall pay all reasonable expenses as detailed in the quotation and as incurred in the performance of this agreement.
- Charges may be increased with prior notice.
- Invoices are due within 30 days from the date of invoice, unless otherwise stated.
- Additional fees may be charged for services outside the agreed proposal or for additional surveillance visits due to major non-conformances.

Initial Certification	Responsibility	Amount (EGP)
Stage 1 Audit (2.00 man-days)	-	29,750.00
Stage 2 Audit (9.00 man-days)	-	59,500.00
Accommodation	By Client	0.00
Travel	By Client	0.00
Transportation	By Client	0.00
Initial Total Cost		89,250.00 EGP

First Surveillance Visit	Responsibility	Amount (EGP)
Audit (3.00 man-days)	-	44,625.00
Accommodation	By Client	0.00
Travel	By Client	0.00
Transportation	By Client	0.00
SV1 Total Cost		44,625.00 EGP

Second Surveillance Visit	Responsibility	Amount (EGP)
Audit (3.00 man-days)	-	44,625.00
Accommodation	By Client	0.00
Travel	By Client	0.00
Transportation	By Client	0.00

Second Surveillance Visit	Responsibility	Amount (EGP)
SV2 Total Cost		44,625.00 EGP

Grand Total	Responsibility	Amount (EGP)
Total Cost		178,500.00 EGP

5. Confidentiality

GCB, its officers, employees and agents agree to maintain as confidential and not to use or disclose to any third party, any information derived from the Client in connection with the services, except as required to perform the services or as required by law.

6. Termination

- Either party may terminate this agreement with 30 days written notice.
- Upon termination, the GCB Certificate of Approval is no longer valid and must be returned. All documentation using GCB logo must be withdrawn and outstanding fees paid.

7. Assignment

This agreement may not be assigned without the written consent of both parties.

8. Force Majeure

Neither party shall be liable for failure to perform due to causes beyond their control.

9. Law

This agreement is governed by the laws of Egypt.

10. Indemnity

The client agrees to indemnify GCB against any losses or claims arising from misuse of any approval or license granted by GCB under this agreement.

11. Management System Performance Complaints

The client shall properly document and respond to all complaints regarding the management system, keeping records for an appropriate period.

12. Liability

GCB and its staff do not warrant the accuracy of information or advice provided. GCB's liability for proven loss is limited to the fee charged for the particular service.

13. Publicity and Promotion

- The client shall comply with GCB requirements when referencing certification status in communications.
- The client shall not make or permit any misleading statements regarding its certification.
- Upon withdrawal of certification, all references to certification must be discontinued.

14. Use of GCB Logo

- The management systems logo (ISO 9001, ISO 14001, ISO 45001, ISO 20000-1, ISO 22000, ISO 27001) may only be used after certification is granted and the certificate is issued.
- The logo must not be used on products, product packaging, laboratory test, calibration or inspection reports.
- Misuse of the logo may result in suspension or withdrawal of certification.

15. Ownership of the Certificate of Approval

The certificate and right to use the symbol remain the property of GCB and cannot be sold, lent, or used as an asset of the client.

16. Safety

The client is responsible for ensuring all visitors to their site have adequate protective equipment and training as required.

17. Insurance

Both parties agree to maintain appropriate third-party liability insurance.

18. Certification Process

1. Client submits application for certification.
2. GCB reviews application and provides a quotation.
3. On acceptance, this contract is signed and returned to GCB.
4. Audit Team Leader arranges document review (stage 1) and audit plan.
5. Audit is conducted and findings reported. Nonconformities must be addressed by client in defined periods (3 weeks minor, 3 months major).
6. Certification decision is made after technical review. Certificate is issued and available for download.
7. Certificate may be suspended, withdrawn, or scope reduced as per contract terms.

19. Disputes

Disputes may be resolved by mutual agreement. If not, the client may raise a complaint to GCB.

20. Complaints

Complaints will be processed in accordance with GCB's complaints procedure (see website).

21. Appeal

The client may appeal GCB's decisions to the GCB Governing Board for a final decision.

22. Client Duties

- Comply with certification requirements.
- Make all necessary arrangements for audits, including access to records, personnel and processes.
- Accommodate observers (e.g. accreditation assessors or trainee auditors) where applicable.
- The legally enforceable arrangements shall also require that the certified client informs the Certification Body, without delay, of the occurrence of a serious incident or breach of regulation necessitating the involvement of the competent regulatory authority.

23. Notice of Changes

- GCB will notify clients of any changes to certification requirements.

- The client must inform GCB without delay of changes affecting capability to fulfill certification requirements, including legal, commercial, organizational status or ownership, management, address or sites, scope of operations, or major management system changes.

24. Signatures

For the Client	For GCB
<p>Name: _____</p> <p>Title: _____</p> <p>Signed: _____</p> <p>Date: _____</p> <p>Client Stamp</p>	<p>Name: _____</p> <p>Title: _____</p> <p>Signed: _____</p> <p>Date: _____</p> <p>GCB Stamp</p> 